

A summit for learning, networking, benchmarking and... fun!



Taking place in Dubai as location of MINT MIDDLE EAST and hosted by Emirates Airline, 55 attendees from 14 different companies made their way to the Emirates Headquarters for this year's MINT user event. These numbers mark an increase of 38 % compared to UCON 2009 and confirm the professional and personal value attendees gain from this gathering.

UCON being held in the run up to MINT releasing its Version 6, the focus of Day 1 was presenting latest developments and how they meet customers' expectations. Vice President Christian Hollmann and Managing Director Joerg Latteier also shared their vision of a roadmap for MINT and its products. Day 2 saw a number of customer presentations about their highlights in using MINT software.

Emirates Service Delivery and Flight Ops gave an overview of how they went about the introduction of MINT TMS, how they benefit from it today and how they see their future with MINT TMS. It was also shown how Cabin Crew Training significantly reduces paperwork and manual efforts by smartly using the flexible MINT Form Builder concept.



United Airlines has a clever system in place to display training information from MINT TMS on screens in their training center entrance.

As one of MINT's newest customers, **Thales Training & Simulation** gave insights into the scope of their project which mixes the usage of existing COTS software and extending MINT TMS according to their own and their customers' requirements. Highlights here are courseware links in the curriculum or resource booking requests via MyMint.



Lufthansa Technik uses an intelligent workflow which tracks that employees received and acknowledged important information sent out to them. Finally, **Skyguide** showed the progress they've made during the past 2 years in using MINT TMS for licensing and managing training for Air Traffic Controllers.

Furthermore and since recently, MINT and **Xcelar** work together on supporting airline training centers to reach AQP compliance with the right strategy and the right product. Xcelar gave an insight into the complex principles of the Advanced Qualification Program.

Not least the social events surrounding the Conference contributed to great networking and benchmarking opportunities. A tour to the Emirates Network Control and Cabin Crew Training Centers and a dinner cruise on the Dubai Creek will be remembered long after.

